

Implementation & Consulting Services

Our experienced Professional Services team helps new and existing Qumu clients implement, optimize and maximize the ROI of their on premise, cloud and hybrid Enterprise Video platform investments.

Implementation and Consulting Overview

The Qumu Professional Services team is an experienced, globally-distributed group of enterprise video experts that can provide a full suite of implementation and optimization services for Qumu clients. Our team include Architects, Consultants and Project Managers, and all of them share the same goal: to increase the return on enterprise video platform investments thru hands-on implementation services, support, testing, training, integration, migration and system audits.

Who We Are

As thought leaders in the enterprise video space, Qumu Professional Services team members are both partners and trusted advisors to clients, for all aspects of their enterprise video implementations and migrations. Our highly experienced team offers a full suite of pre-implementation, post-implementation and system optimization services including custom integration development, load testing, platform auditing, training, general consulting services, platform upgrades, data migration and even hands-on live event support.

WHAT DO QUMU CUSTOMERS SAY?

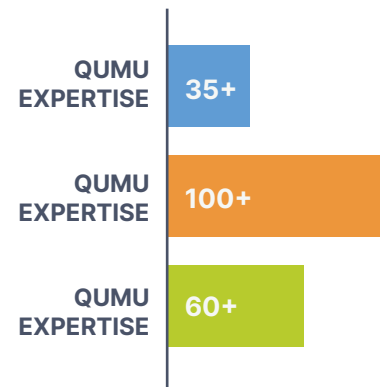
"My personal feedback is that Qumu Professional Services is indeed professional. Our Pro Services team patiently guided us through understanding how the components worked, how they interacted with the other parts, the non-Qumu parts, of our infrastructure, and provided every detail needed to assure we were prepared for the deployment. As we, Fairview, created faults, the Qumu Pro Services team guided and adapted all of us to success.

Prior to our deployment I was positively impressed with Qumu. Pro Services pushed that to thrilled!"

Dave Wright

Fairview Health Services

The primary goal of the Qumu Professional Services team is to ensure each of our clients achieves peak performance and maximum system return on their Qumu investment. With over 35 years of Qumu technology experience, 60 years of streaming technology experience and over 100 years of combined IT implementation expertise, our Professional Services team possess the tools, processes and best practices necessary to deliver every implementation project within scope and on budget.



Core Professional Services



CUSTOM INTEGRATIONS

Don't have the expertise or available resources to integrate your video platform with other mission-critical technologies? The Qumu Professional Services team can write and deploy custom integrations for any existing communication, CRM, collaboration, content management or marketing automation system.



PLATFORM AUDITS

Are you achieving maximum ROI from your Qumu investment? Our team can provide a professionally managed audit and architecture review that includes both existing configurations and common use cases. We can also review potential improvements, enhancements and use case expansions.



CONSULTING SERVICES

Our industry-leading enterprise video consultants are always working with clients to maximize the ROI of their Qumu investments thru roadmap planning, internal system training, end-user training, migration planning, use case expansion and driving user adoption both internally and externally.



LOAD TESTING

Is your network ready to handle the increasing demand for video? Using industry-leading Load Testing technology, our team of Neotys NeoLoad-Certified consultants will develop and execute customized tests to expose performance bottlenecks before they show up in the live environment.



PLATFORM UPGRADES

The Qumu Professional Services team will work with clients to both manage and execute platform upgrades when required, to ensure the minimum amount of system down time or service interruption—as well as provide both administrator and user training for new feature and functions included in upgrades.



LIVE WEBCAST SUPPORT

For high visibility or mission critical company events, the Qumu Professional Services team can provide a comprehensive “white glove” service that includes end-to-end assistance, or even full management of live events—with the goal to ensure that live webcasts are delivered flawlessly to every stakeholder.

Ready to get started? Our team is ready to help. Contact us at info@qumu.com



Qumu empowers hyper-distributed organizations to leverage the full power of video to move forward faster. Only Qumu's Video Engagement platform helps businesses build connectedness and shape a culture that is more engaged, motivated, aligned – and human – to drive impact in a work from wherever, whenever world.